SE Society's

SNBP College of Arts Commerce Science & Management Studies Morwadi-Pimpri, Pune

Student Grievance Redressal Committee

A Students Grievance Redressal Committee has been constituted in 2017 to redress the grievances and complaints of the students.

Objectives of Grievance Redressal Committee:

- > To uphold the dignity of the College by ensuring strife free atmosphere in the College through promotion of cordial Student-Student relationship and Student-teacher relationship etc
- > To provide responsive, accountable and easily accessible machinery for settlement of grievances and to take measures in the college undertakings to ensure expeditious settlement of grievances of Students in order to maintain a harmonious educational atmosphere in the institute.
- ➤ It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied and to ensure effective solution.
- ➤ Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all staffs to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
- > To make officials of the College responsive, accountable and courteous in dealing with the students and vice versa.

Functions of Grievance Redressal Committee

- ➤ The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment.
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the class in-charge.
- ➤ In case the person is unwilling to appear in self, complaint may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block.
- ➤ The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- ➤ The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

➤ The cell formally will review all cases and will prepare statistical reports about the number of cases received. The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Student Grievance Redressal Committee (2022-23)

Sr. No.	Name	Designation	Representative
1	Dr. D. K. Bhosale	Chairperson	Head of Institute
2	Dr. Sudhir Atwadkar	Member	Vice Principal
3	Mrs. Gauri Shirude	Member	CEO
4	Mrs. Rashna Golande	Member	ISO Co-ordinator
5	Mr. Amol Bade	Member	Programme Coordinator
6	Mr. Danish Sayyad	Member	Physical Director
7	Mr. Kamlakar Lalage	Member	Administration
8	Mr. Rajesh Kumar Bohara	Member	Parent Representative
9	Mr. Sharad Deshmukh	Member	Social Representatives